



Live Webinar

## Resolving Conflict in Friction Ridge Examinations

Resolving Conflict in Friction  
Ridge Examinations



**Date:** Wednesday, November 19, 2025

**Time:** 8:00 AM - 11:00 AM Pacific Time

**Cost:** \$125.00

IAI approved for 3 training hours toward Latent Print  
Certification and Recertification

**Link:** <https://learn.evolveforensics.com/schedule/>

**Instructor:** Dr. Glenn Langenburg

**Email:** Glenn@EliteForensicServices.com



### Webinar Description

Conflicting opinions in friction ridge examinations are inevitable events. Some agencies do not have a policy for resolving conflict; some that do have them are not very specific. How are examiners supposed to “see if they can resolve the conflict” if there are not specific recommendations and clear instructions for doing so? This webinar explores concrete methods for resolving conflict and deciding what to report. We will use case examples to illustrate specific scenarios and how to resolve them.

### Learning Outcomes:

1. The attendee will be able to define conflict resolution.
2. The attendee will be able to identify critical research studies that demonstrate conflicting conclusions.
3. The attendee will be able to apply the *Montani Method* for identifying the source of the conflict.
4. The attendee will understand how differences in likelihood ratios lead to conflicting opinions.
5. The attendee will be able to describe different reporting mechanisms.
6. The attendee will be able to identify and locate sources for developing conflict resolution protocols.



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### Course Handout

You will receive an email link several days before class to download the handouts and supporting literature. If you are unable to access the link due to agency restrictions, the handouts will be available during the webinar for downloading as well.

NOTE: This course will use the 2018 Proposed OSAC Conclusion Scale as a means of conversing about examiners' opinions. Attendees need not have attended "Implementing the Expanded OSAC Conclusion Scale" webinar, but it will be helpful in this course.

### Assessing Learning Outcomes (a.k.a Quiz):

In order to verify the learning outcomes have been achieved, there is a 20 question quiz via SurveyMonkey at the end of each webinar. Attendees must score a minimum of 70% in order to receive a training certificate for the webinar. Please note quizzes are open-book and poll questions are given during the webinar to prepare attendees for the quiz.

**Attendance Policy:** This webinar may only be attended by the person registered for the webinar. Evolve Forensics does not permit broadcasting, watching, listening, or distributing the webinar or any of the webinar handouts to individuals who are not registered for this webinar.

**Software Requirements:** Attendees must be able to access the following websites in order to participate:

Webinar Platform: GoToWebinar

Test Platform: SurveyMonkey

### Questions?

For questions regarding the course content, please contact Glenn Langenburg via email [Glenn@EliteForensicServices.com](mailto:Glenn@EliteForensicServices.com)

For questions regarding registration or payment, please contact Alice White via email [Alice@EvolveForensics.com](mailto:Alice@EvolveForensics.com)